



Disaster Recovery

A Case Study For Cornmill Nursing Home

ONSITE/OFFSITE SUPPORT – DISASTER RECOVERY

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The Client – Cornmill Nursing Home

Our client's business premises are located next to the beautiful River Wyre, in an area of outstanding beauty in the North of England. Originally a Fulling Mill processing cloth it is now a highly recommended nursing home. The home has achieved the nationally recognised "Gold Standards Framework Award" which demonstrates excellence in end of life care. Cornmill is one of only a handful of care homes across the UK, to have achieved and retained the highest level of award: The Beacon Status.

"Thanks to the precautionary measures, we were lucky enough to survive the floods. Many businesses have not been so fortunate. Nybble were quick to respond, took the problem out of our hands and solved it. The IT systems were restored in under 3 hours. I highly recommend you give them a call to make sure your business has an effective disaster recovery plan in place."

– George Hill, Director

The Challenge

George Hill, director ensured that flood protection measures were part of the homes Emergency Business Continuity Plan. A recently built basement was designed to protect IT infrastructure and Nybble were consulted and provided what we thought the IT infrastructure and associated protective measures should be.

Storm 'Desmond' came and flooded much of Cumbria and North Lancashire. Like many businesses in the North, the Cornmill's basement was flooded, despite

the huge effort put into prevention. Our client discovered his server and IT equipment submerged underwater and disaster loomed. Nybble were called.

The Solution

As part of our Managed Services and Support, we had already extensively planned and prepared for such an eventuality. We had a complete back up of their system and data both onsite and stored away from the premises. This multi-layer of protection is the best way to ensure you survive such an incident.

We quickly organised a replacement server and our technical team reinstalled the systems and data efficiently and speedily. Considering the severity of the situation, the downtime was minimal thanks to Nybble having one of the fastest response times in the industry. Within three hours, Mr Hill had his business back up and running thanks to the wonderful technology that is virtualisation.

We felt extremely proud that the effect on the business, in terms of IT, were minimal. Disaster recovery is one of our specialist areas and all businesses should have a plan in place.



The Results

Nybble's collaboration with Cornmill Nursing Home, exemplified by its quick and efficient response during a critical event, has yielded exceptional results in safeguarding the business against a potential disaster. Faced with the challenge of mitigating the impact of a flood, Nybble's proactive approach and disaster recovery planning played a crucial role in minimising downtime and ensuring business continuity.

The successful outcome of this collaboration underscores the importance of having robust disaster recovery measures in place, especially for businesses situated in flood-prone areas.

The Conclusion

In conclusion, this case study illustrates the vital role that Nybble plays in helping businesses like Cornmill Nursing Home navigate through unforeseen challenges.

The emphasis on disaster recovery planning, combined with Nybble's technical proficiency, has not only safeguarded Cornmill's IT infrastructure but also enabled them to resume operations swiftly and efficiently. Nybble's commitment to ensuring business resilience in the face of adversity is evident in this successful collaboration with Cornmill Nursing Home.